Asst. Prof. Safa'a AbuJarour

(Ph.D. in Information Systems)

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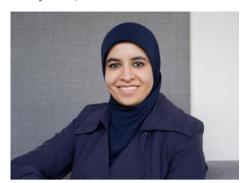
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Addresses:

- Berlin, Germany
- Nablus, Palestine



SUMMARY

Dedicated Assistant Professor specializing in Management Information Systems, with a profound commitment to both research and teaching. Recognized for extensive publication record during and after the Ph.D. in a wide range of journals and conference proceedings, including a distinguished national award-winning publication. Leveraging dual citizenship in Germany and Palestine, I offer a unique global perspective to my work. Seeking opportunities for professional growth and advancement.

PROFESSIONAL EXPERIENCE

07/2023 - **Head of Teaching and Education Research Unit**, *An-Najah National University* – Nablus, Palestine.

Present

- Nested under the Scientific Centers, the platform for research and project implementation linking the University with the community
- Contributing to education research, providing research-based solutions to the educational challenges in Palestine, and effectively contributing to the sustainable development process

09/2021 – **Assistant Professor**, *An-Najah National University* – Nablus, Palestine.

Present

- Department of Management Information Systems
- Teaching, conducting research, theses supervision, and administrative responsibilities

12/2018 - **Co-Founder and CEO**, *ui-first Startup* - Berlin, Germany.

Present

- Specialized in user-interface development, aiming at enabling startups and entrepreneurs to develop user-friendly applications at high-quality/low costs
- Managing a team of young talents, mainly located in developing countries
- Initiating strategic partnerships with young and developed industry partners

10/2022 - **Visiting Lecturer**, XU Exponential University of Applied Sciences – Potsdam, Germany.

• Teaching: Digital Mobility Management I

03/2016 - **Teaching and Research Associate**, *University of Potsdam* – Potsdam, Germany.

08/2021

- Chair of Information Systems, especially Social Media and Society
- Research activities and teaching responsibilities
- Specialized in Digital Marketing and Designing Social Media Campaigns

04/2020 - **Visiting Lecturer**, *XU Exponential University of Applied Sciences* - Potsdam, Germany.

09/2020

- Teaching: Digital Marketing Design
- Strengthen the Bachelor's Program in Digital Marketing and Social Media

10/2017 - **Researcher**, Weizenbaum Institute for the Networked Society - Berlin, Germany.

12/2019

- Researcher and founding member of the "Digital Integration" project, funded by the Federal Ministry of Education and Research (BMBF) [budget: +5 Million€]
- Conducting research on investigating the role of technology in the social inclusion of migrants, especially the case of refugees in Germany

06/2017 - **External Co-Lecturer**, Arab American University in Palestine - Palestine.

07/2017

- At the Department of Management Information Systems
- Capstone Project: Investigating the Use of Social Networking Sites Bachelor Projects Supervision
- Supervision of Seminar Papers Bachelor Level

04/2017 – **External Researcher**, *Minor e.V.* – Berlin, Germany.

07/2017

- Contributing to the project "Refugees Welcome in Parks," organized by the University of Sheffield; in collaboration with University of Manchester, Young Foundation London, and Minor e.V. in Berlin
- Conducting interviews to find out more about refugees' everyday lives and create recommendations for decision-makers

01/2014 - **Associate Researcher**, ESCP Europe Business School in Berlin - Germany.

02/2016

- Running the project "Open Educational Ideas and Innovations (OEI2)", funded by the European Commission Lifelong Learning Program [budget: 553.000 €]
- Dealing with new practices, services, and learning technologies for Open Education
- Organizing the EduCamp-2015 conference on innovative topics around education, technology-enhanced learning, MOOCs, and open educational resources

07/2012 - **Freelancer**, *Independent Research and Quality Assurance* - Germany.

12/2013

- Social Networking Sites: usages, privacy concerns, and cultural differences
- Quality assurance and testing usability of mobile apps: iOS, Windows, and Android
- Professional Software Testing Training Course (ISTQB)

07/2010 - **Research Lab Manager**, ESMT - European School of Management and Technology - Berlin, Germany.

06/2012

- Establishing the first on-campus ESMT Research Lab, creating guidelines for internal & external users, expanding and managing the subject pool of participants
- Establishing and maintaining cooperation agreements with other academic institutions, including FU Berlin, HU Berlin, TU Berlin, DIW, and WZB
- Data collection and data analysis through designing, testing, and conducting online surveys and oncampus experiments, using (Qualtrics & z-Tree)

07/2008 - **Support Engineer**, Working Student, *Meltwater News* – Berlin, Germany.

12/2008

- Improving and updating the source database using HTML/JS/CSS
- Adding new sources to the Arab region source database

04/2005 - **Accounting Supervisor**, *Tabarak for Computer Hardware and Software* - Palestine.

03/2006 • Computerizing and responsible for the entire accounting and inventory systems

EDUCATION

03/2016 – **Ph.D. in Information Systems**, *University of Potsdam* – Germany.

06/2021

- 01/2018 01/2019 Parental Leave
- Chair of Business Informatics, especially Social Media and Society
- Supervisors: Prof. Hanna Krasnova (Germany) and Prof. Jane Fedorowicz (USA)
- Dissertation Topic: Digital Inclusion: The Role of Information and Communication Technology in Alleviating Social Disruptions
- Submitted in December 2020 Defended in June 2021
- Grade: summa cum laude (with distinction)

10/2008 – **M.Sc. in Information Systems**, *Humboldt-Universität zu Berlin* – Germany.

02/2012

- Working as Research Lab Manager meanwhile and including a medical leave
- Topic of Master's Thesis: "Investigating the Use of Facebook by Arab People: An Empirical Approach," Grade: 1.3 Excellent (German Scale: 1.0 Best Grade)
- 09/2001 **B.Sc. Management Information Systems**, Arab American University in Jenin Palestine.

01/2005 • Grade: 3.3 Very Good (American Scale: 4.0 Best Grade) – Among Top 10% of MIS Students

HONORS AND ACKNOWLEDGMENTS

- Elected Chair of AIS Women's Network (Jun. 2023)
- Winner of the Palestine Islamic Bank Award for Scientific Research 3rd place at Palestine level (May 2023)
- Fellow in the International Fellowship Program in Arbitration and Scientific Assessment (May 2023)
- Invited to co-chair the Conference Theme track at the European Conference on Information Systems (Apr. 2023)
- Top Educator in the Academic Evaluation for the Academic Year 2021/2022 (Mar. 2023)
- Nominated for the AIS Early Career Award (Oct. 2022)
- AIS Distinguished Member (Dec. 2021)
- Accepted application for the Junior Faculty Consortium at AMCIS 2021 (Aug. 2021)
- Distinguished Track Chair at the European Conference of Information Systems (Jun. 2021)
- Accepted application for the Junior Faculty Consortium at ECIS 2021 (Jun. 2021)
- Radio-Interview at the WDR COSMO Al-Saut Al-Arabi (Feb. 2021)
- Invited speaker at the Digital Women Forum in Germany (Nov. 2020)
- Accepted paper at MISQ Author Development Workshop (Aug. 2020)
- Featured in the Business Informatics Info Magazine (WI | Info) (Jan. 2020)
- Winner of the AIS Doctoral Student Service Award (Dec. 2019)
- Accepted application for the Junior Faculty Workshop at ICIS 2019 (Dec. 2019)
- Nominated for the 2019 AIS Early Career Award (Sep. 2019)
- Accepted application for the Early Career Faculty Consortium at AMCIS 2019 (Aug. 2019)
- Invited keynote at Digital Future Summit at the ESMT Business School Berlin (Jun. 2019)
- Featured in the Business Informatics Info Magazine (WI | Info) (Jun. 2019)
- Accepted proposal at the Doctoral Consortium at ECIS 2018 (Jun. 2018)
- Invited Jury-Member of the Selection Committee for Anawati Innovation Award (Nov. 2017)
- Featured in Potsdam University Magazine "Portal" (Mar. 2017)
- Invited to Live Debate "Integration 4.0" by the Friedrich-Ebert-Stiftung in Berlin (Jan. 2017)
- Selected breakthrough at Falling Walls Lab (Nov. 2016)
- Selected breakthrough at Falling Walls Lab (Nov. 2012)

SOCIAL ENGAGEMENT AND VOLUNTEER WORK

08/2015 - **Founder and elected Chairwoman of the Non-Profit Association "Place4Refugees e.V."**, Volunteer Present - Berlin, Germany.

Helping refugees to settle down and get engaged in integration opportunities

07/2012 - **Web Administrator/International Coordinator at the "Elderly Charity Association"**, Volunteer - Present Qalqilya, Palestine.

• Responsible for the web administration and international communication

SERVICES FOR THE UNIVERSITY

At Najah National University, Palestine (2021-Present)

- Member of the Strategic Planning Committee at the Engineering and IT Faculty
- Member of the Student Associations and Activities Committee at the Engineering and IT Faculty
- Member of the MIS Study Curriculum Development Committee (MIS Department)
- Head of Committee New Accreditation of Master Program "Data Management"
- Member of the final exam re-correction committee (MIS Department)
- Member of the graduation projects evaluation committee (MIS Department)

At the University of Potsdam - Faculty of Economics and Social Sciences (2016-2021)

- Elected member at the Faculty Council
- Representative member at the PhD Examination Committee
- Deputy member at the Student Commission
- Member of the Professorship Selection Committee for Business Informatics

PROFESSIONAL SERVICE

Committee and Executive Board Member

- Co-Chair of the AIS Women's Network College (AIS WN) (2023-2025)
- Member of the Election Committee at the MENA Chapter of Information Systems (2022-2023)
- Member of the AIS Women's Network College Awards Committee (2019-Present)
- Executive Board Member and Communication Chair of the AIS Women's Network College (2021-2023)
- Executive Board Member and Secretary of the AIS Special Interest Group of Social Inclusion (SIG SI) (2021-2023)
- Member of the NSF ADVANCE Grant: Increasing the Participation and AdvanCemenT of Women in Information Technology (ImPACT IT) - Best Practices Group (2020-2022)
- Executive Board Member and PhD Representative of the AIS Women's Network College (AIS WN) (2019-2021)

Conference Co-Chair

• At the MENA Conference of Information Systems (MENACIS 2021) in Morocco

Conference Scientific Committee Member and Organizer

At the International Conference & Expo on Innovation and Sustainability in Engineering & Technology (ICEISET 2023) in Nablus, Palestine

Track Chair

- At the European Conference on Information Systems (ECIS 2024) in Paphos, Cyprus. **Title**: People First: Constructing Digital Futures Together (Conference Theme Track)
- At the Mediterranean Conference on Information Systems and the Middle East & North Africa Conference on Information Systems (MCIS and MENACIS 2023) in Madrid, Spain.

Title: Digital Bridging the Digital Divide through Digital Learning/Education

At the International Conference & Expo on Innovation and Sustainability in Engineering & Technology (ICEISET 2023) in Nablus, Palestine.

Title: Information Systems and Information Technology

- At the European Conference on Information Systems (ECIS 2023) in Kristiansand, Norway. Title: Digitization of Education, Private Industries, and Society
- At the European Conference on Information Systems (ECIS 2022) in Timişoara, Romania. Title: Digitization of Education, Private Industries, and Society
- At the European Conference on Information Systems (ECIS 2021) in Marrakech, Morocco.
 Title: Digitization of Education, Private Industries, and Society
- At the European Conference on Information Systems (ECIS 2020) in Marrakech, Morocco.
 Title: Digital Inclusion in Education, Work, and Society

Mini-Track Chair

- At the Hawaii International Conference on System Sciences (HICSS 2024) in Hawaii, USA. Title: Technological, Educational, and Organizational Impacts of Pandemics
- At the Hawaii International Conference on System Sciences (HICSS 2023) in Hawaii, USA.
 Title: Technological, Educational, and Organizational Impacts of Pandemics
- At the Hawaii International Conference on System Sciences (HICSS 2022) in Hawaii, USA.
 Title: Technological, Educational, and Organizational Impacts of Pandemics
- At the American Conference on Information Systems (AMCIS 2023) in Panama.

 Title: Social Inclusion of Refugees, Migrants, and Marginalized Groups Through Technology
- At the American Conference on Information Systems (AMCIS 2023) in Panama.
 Title: Digital Learning Practices, Especially During Pandemics
- At the American Conference on Information Systems (AMCIS 2022) in Minneapolis, USA. Title: The Future of Digitally-Enabled Work in the "New Normal"
- At the American Conference on Information Systems (AMCIS 2022) in Minneapolis, USA. Title: Digital Learning Practices, Especially During Pandemics
- At the American Conference on Information Systems (AMCIS 2022) in Minneapolis, USA.
 Title: Towards an Inclusive Education
- At the American Conference on Information Systems (AMCIS 2021) in Montréal, Canada.
 Title: Towards an Inclusive Education
- At the American Conference on Information Systems (AMCIS 2021) in Montréal, Canada.
 Title: Digital Learning Practices, Especially During COVID-19

Publicity Chair

• At the 15th International Business Informatics Congress (WI 2020) in Potsdam, Germany

Workshop Organizer

• At the Computer-Human Interaction Conference (**CHI 2021**) in Yokohama, Japan. **Title**: Migration and Mobility: Rethinking Boundaries, Methods, and Impact

Local Organizer

 At the EduCamp-2015 conference on innovative topics on education, technology-enhanced learning, MOOCs, and open educational resources (EduCamp 2015) in Berlin, Germany

Associate Editor and Program Committee Member

- At the International Conference on Wirtschaftsinformatik (WI2023), Germany. Track: "Digital Responsibility: Social, Ethical, and Ecological Implication of IS"
- At the International Conference on Social Implications of Computers in Developing Countries (**IFIP 94 2022**) in Lima, Peru
- At the International Conference on Wirtschaftsinformatik (WI 2022) in Nürnberg, Germany
- At the Pacific Asia Conference on Information Systems (PACIS 2020) in Dubai, UAE
- At the International Conference on Advances in Computation, Communications and Services (ACCSE 2020) in Lisbon, Portugal
- At the International Conference on Social Media Technologies, Communication, and Informatics (SOTICS 2019) in Valencia, Spain
- At the International Conference: Towards Advanced Scientific Knowledge (TASK3-2019) in Business Sciences in Dubai, UAE
- At the International Conference on Advances in Computation, Communications and Services (ACCSE 2019) in Nice, France

Journal Editorial Board Member

- Journal of Information Systems Education (JISE) (2022-Present)
- At the Journal of the Association for Information Systems Special Issue on Digital Responsibility Social, Ethical, and Ecological Implications of IS

Reviewer

- Journals: MISQ, ISJ, IT&P, CAIS, BISE, DataBase, Journal of Information Systems Education, International Migration Journal, Electronic Journal of Information Systems in Developing Countries, International Journal of Information Systems and Project Management, Global Perspectives, American Behavioral Scientist Journal, Refuge: Canada's Journal on Refugees, AIS Transactions on Enterprise Systems
- Conferences: ICIS, ECIS, PACIS, AMCIS, HICSS, IFIP, WI, MKWI, ACCSE, SOTICS, TASK3, MENACIS, ACM CHI

SCHOLARSHIPS AND FUNDS

- AIS Grant to Attend the International Conference for Information Systems ICIS 2022 USA (Dec. 2022)
- GIZ Grant to Attend the International Conference for Information Systems ICIS 2022 USA (Dec. 2022)
- Two-Year Grant and Funded-Membership of the "Returning Experts" by the German Agency for International Cooperation (GIZ) as part of the German Federal Ministry for Economic Cooperation and Development (BMZ) Funded for two years Palestine/Germany (2022-2024)
- AIS Grant to Attend the International Conference for Information Systems ICIS 2021 USA (Dec. 2021)
- Awarded a year abroad by DAAD: Cultural integration and language Germany (2006-2007)
- Scholarship for International Training at Computer & Communications Systems Co. Jordan (Aug. 2004)
- Scholarship for Bachelor studies Arab American University in Jenin Palestine (2001-2005)

WORKSHOPS AND TRAINING

- Using AI at Engineering and Information Technology Faculty Workshop (Aug. 2023)
- Flipped Classroom Workshop at An-Najah National University (Aug. 2023)
- Collaborative Online International Learning Training at Florida International University Virtual (Jun. 2023)
- Certificate of Excellence in Learning and Teaching (Sep. 2022)
- MISQ Reviewer Development Workshop (Dec. 2020)
- PLS-SEM Using SmartPLS: Foundations and Advanced Topics (Nov. 2020)
- MISQ Author Development Workshop (Aug. 2020)
- How to be a Reviewer Workshop by Prof. Edgar Whitley (Jun. 2020)
- Grounded Theory Method Workshop at ICIS 2019 (Dec. 2019)
- Social Inclusion Research Workshop at ICIS 2019 (Dec. 2019)
- Mixed Method Research by Prof. Viswanath Venkatesh (Oct. 2019)
- Critical Thinking Online Course via Edraak (Jul. 2019)
- Grounded Theory Method Workshop at ECIS 2017 (Jun. 2017)
- Social Media Marketing Bootcamp (Apr. 2017)
- European Summer Academy: Challenges for the European Union in the World (Sep. 2016)

MEMBERSHIPS

- Association for Information Systems (AIS)
- Association for Computing Machinery (ACM)
- American Research Foundation
- The German Academic Association of Business Research (VHB)
- AIS Chapter: Middle East and North Africa (MENA)
- AIS College: AIS Women's Network
- AIS SIG: Social Inclusion (SIG SI)
- AIS SIG: Education (SIG ED)
- AIS SIG: Grounded Theory Methodology (SIG GTM)
- AIS College: College of Academic Leadership
- AIS Chapter: Germany (until 2023)
- AIS College: Doctoral Student College (until 2021)
- AIS SIG: Changing Nature of Work (SIG CNoW) (until 2021)

LANGUAGE SKILLS

- Arabic: Native Language
- English: Fluent, Spoken, and Written
- German: Professional Proficiency

REFERENCES

- Prof. Jane Fedorowicz, Bentley University, USA, jfedorowicz@bentley.edu
- Prof. Izak Benbasat, University of British Columbia, Canada, izak.benbasat@sauder.ubc.ca
- Prof. Sam Zaza, Middle Tennessee State University, USA, <u>Sam.zaza@mtsu.edu</u>
- Prof. Antonio Diaz, Auckland University of Technology, New Zealand, antonio.diaz@aut.ac.nz
- Prof. Markus Bick, ESCP Berlin, Germany, mbick@escp.eu

EXTERNAL LINKS

- Personal Website: https://www.abujarour-research.info/
- Google Scholar: https://scholar.google.de/citations?user=qs3 DVwAAAAJ&hl=en
- Research Gate: https://www.researchgate.net/profile/Safaa_Abujarour2/experience
- LinkedIn: https://www.linkedin.com/in/safaaabujarour/

TEACHING

An-Najah Nation University - Palestine: Department of Management Information Systems.

SS2023

- Introduction to MIS Bachelor Lecturing (Three Sections with more than 150 Students)
- Introduction to Scientific Research Bachelor Lecturing and Research Papers Supervision
- Graduation Projects of Management Information Systems Supervision

WS2022/2023

- Human-Computer Interaction and User Interface Design Bachelor Lecturing and Projects Supervision
- E-Commerce Bachelor Lecturing and Supervising Community Based Projects
- Business Communication and Technical Writing Bachelor Lecturing
- Principles of Scientific Research Bachelor Lecturing and Research Papers Supervision
- Graduation Projects of Management Information Systems Supervision

SS2022

- Introduction to MIS Bachelor Lecturing (Three Sections with more than 150 Students)
- Introduction to Scientific Research Bachelor Lecturing and Research Papers Supervision
- Graduation Projects of Management Information Systems Supervision

WS2021/2022

- E-Commerce Bachelor Lecturing and Projects Supervision
- Operational Research Bachelor Lecturing
- Introduction to Scientific Research Bachelor Lecturing and Research Papers Supervision
- Graduation Projects of Management Information Systems Supervision

XU Exponential University of Applied Sciences – Germany.

WS2022/2023

Digital Mobility Management – Bachelor – Lecturing and Projects Supervision **Bachelor's Program in Digital Business**

SS2020

Digital Marketing Design – Bachelor – Lecturing and Projects Supervision Bachelor's Program in Digital Marketing and Social Media

University of Potsdam - Germany: Chair of Social Media and Data Science.

SS2021

Emerging Topics of Information Systems in the Era of Pandemics - Master - Lecturing and Seminar Papers Supervision

WS2020/2021

Online and Social Media Marketing - Master and Bachelor- Lecturing and Projects Supervision

SS2020

Digital Marketing Strategy – Master – Lecturing and Projects Supervision

WS2019/2020

Online and Social Media Marketing - Master - Lecturing and Projects Supervision

SS2019

Digital Marketing Strategy - Master - Lecturing and Projects Supervision

WS2017/2018

Online and Social Media Marketing – Master – Lecturing and Projects Supervision

Social Media Strategy - Bachelor - Projects Supervision

SS2017

Social Media Consulting Project – Master – Lecturing and Projects Supervision

Online and Social Media Marketing – Master – Projects Supervision

Social Media and Content Strategy - Master - Seminar Papers Supervision

WS2016/2017

Designing Social Media Campaigns - Master - Lecturing and Projects Supervision

Social Media Strategy - Bachelor - Projects Supervision

Research Methods of Information Systems - Bachelor - Papers Supervision

Social Media and Data Science – Master – Seminar Papers Supervision

SS2016

Online and Social Media Marketing – Master – Projects Supervision

Public Policy in the Age of Social Media – Master – Papers Supervision 3

2016-2021 Supervision of Bachelor's and Master's Theses

Arab American University - Palestine: Chair of Management Information Systems.

SS2016

- Capstone Project: Investigating the Use of Social Networking Sites Bachelor Projects Supervision
- Supervision of Seminar Papers Bachelor

ESCP Europe Business School in Berlin - Germany: Chair of Information Systems.

SS2015

- Course Preparation "Introduction to MIS"
- Supervision of Seminar Papers

2014-2016

• Supervision of Master's Theses

THESES SUPERVISION

- 2023. Investigating the Impact of Information and Communication Technologies on Entrepreneurship Success
- Among Refugees in Germany: The Case of the Middle Eastern Female Refugees. *Master's Thesis, Technical University of Berlin, Germany*.
- 2023. Management Information Systems in the Job Market. Bachelor's Thesis, An-Najah National University, Palestine.
- 2023. E-Knowledge Point System in Educational Context. Bachelor's Thesis, An-Najah National University, Palestine.
- **2023.** Multi-Channel Prediction for Probability of Bank's Customer Credit Default Based on Machine Learning Techniques along with an earlier Recommendation System. *Master's Thesis, Arab American University Palestine, Palestine.*
- **2022**. Empowering Afghani Females in the Field of IT Education through Technology. *Bachelor's Thesis, XU Exponential University of Applied Sciences, Germany*.
- **2022.** Management Information Systems Major: Opportunities and Challenges. *Bachelor's Thesis, An-Najah National University, Palestine*.
- **2022**. The Effects of COVID-19 on the Work Context: A Systematic Literature Review on Cultural Differences. *Master's Thesis, University of Potsdam, Germany.*
- **2021**. Stressors of WFH Workers before and after the Outbreak of covid19 A Systematic Literature Review. *Master's Thesis, University of Potsdam, Germany*.
- **2021**. Social Inclusion of Refugees: A Review of the Theoretical Framework. *Master's Thesis, Technical University of Berlin, Germany.*
- **2021**. Impact of Remote Work on Psychological Well-Being, Stress and Productivity in Times of COVID-19 Lockdown: A Qualitative Study. *Master's Thesis, University of Potsdam, Germany*.
- **2018**. The Social Inclusion of Refugees: Investigation of the Technology Use and its Relation to Social Inclusion. *Master's Thesis, University of Potsdam, Germany.*
- **2017**. Investigations of the Effects of Envy on Social Networking Sites among Chinese Users: A Cultural Perspective. *Master's Thesis, University of Potsdam, Germany*.
- 2015. The Effect of Religion on Using Facebook. *Bachelor's Thesis, ESCP Europe Business School in Berlin, Germany.*
- 2015. The Adoption of E-learning in India. Bachelor's Thesis, ESCP Europe Business School in Berlin, Germany.

PUBLICATIONS

Journals (Peer Reviewed)

- AbuJarour, S. (2022). "Integration Through Education: Using ICT in Education to Promote the Social Inclusion of Refugees in Germany." *Journal of Information Systems Education (JISE)*. 33: Iss. 1, 51-60. Available at: https://aisel.aisnet.org/jise/vol33/iss1/7.
- 2. **AbuJarour, S.**, Ajjan, H., Fedorowicz, J., and Owens, D. (2022). "How is Digital Access Changing the Nature of Work? Impacts of Working From Home During the COVID-19 Pandemic." Research in Progress at the *MIS Quarterly Executive (MISQe)*. Workshop on Crisis-Driven Digital Transformation, Virtual.
- 3. **AbuJarour, S.**, Ajjan, H., Fedorowicz, J., and Owens, D. (2021). "How Working From Home During COVID-19 Affects Academic Productivity." *Communications of the Association for Information Systems (CAIS)*. Volume 48, pp. 55-64. https://doi.org/10.17705/1CAIS.04808.
- 4. **AbuJarour, S.**, Ajjan, H., Fedorowicz, J., and Köster, A. (2021). "ICT Support for Refugees and Undocumented Immigrants." *Communications of the Association for Information Systems (CAIS)*. Volume 48, pp. 456-475. https://doi.org/10.17705/1CAIS.04840.
- 5. **AbuJarour, S.,** Wiesche, M., Díaz Andrade, A., Fedorowicz, J., Krasnova, H., Olbrich, S., Tan, C.-W., Urquhart, C., Venkatesh, V. (2019). "ICT-Enabled Refugee Integration: A Research Agenda." *Communications of the Association for Information Systems (CAIS)*. Volume 44, pp. 874-891. https://doi.org/10.17705/1CAIS.04440.

Book Chapters (Peer Reviewed)

- Fedorowicz, J., AbuJarour, S., Ajjan, H., and Owens, D. (2022). "Work-From-Home Performance During the Pandemic: How Technology Availability Moderates Job Role, Stress and Family-Work Conflict." In: Elbanna, A., McLoughlin, S., Dwivedi, Y.K., Donnellan, B., Wastell, D. (eds) Co-creating for Context in the Transfer and Diffusion of IT. TDIT 2022. IFIP Advances in Information and Communication Technology, vol 660. Springer, Cham. https://doi.org/10.1007/978-3-031-17968-6_18.
- AbuJarour, S., Pawlowski, J., Bick, M., Bagucanskyte, M., Frankenberg, A., Hudak, R., Makropoulos, C., Pappa, D., Pitsilis, V., Pirkkalainen, H., Tannhauser, A. C., Trepule, E., Vidalis, A. and Volungeviciene, A. (2015). "Idea-Space: A Use Case of Collaborative Course Development in Higher Education." In: Wissensgemeinschaften in Wirtschaft und Wissenschaft. Knowledge Communities in Business and Science. Publisher: TUDPressEditor: Thomas Koehler, Nina Kahnwald, Eric Schoop. ISBN: 978-3-95908-010-1.

Conferences (Peer Reviewed)

- 8. **AbuJarour, S.** (2023). "Bridging the Divide: Leveraging ICT for Social Justice through Refugee Social Inclusion." At the Mediterranean Conference on Information Systems and the Middle East & North Africa Conference (MCIS and MENACIS 2023), Madrid, Spain. (In Press)
- 9. **AbuJarour, S.** and AbuJarour, M. (2023). "Bridging Education Communities in a Digital World: Exploring the Potential and Risks of AI in Modern Education." At the Mediterranean Conference on Information Systems and the Middle East & North Africa Conference (MCIS and MENACIS 2023), Madrid, Spain. (In Press)
- 10. Abdelhaq, M., Hantoli, M., Safadi, M., Yahya, A., and **Abujarour, S.** (2023). "Using Technology in Education: The Case of An-Najah University in Palestine." At the International Conference & Expo on Innovation and Sustainability in Engineering & Technology (ICEISET 2023), Nablus, Palestine.
- 11. **AbuJarour, S.** (2022). The Role of ICT in Achieving Social Inclusion for Refugees: A Review of the Literature. *The International Conference on Information Systems (ICIS 2022) at the Social Inclusion Research Workshop*, Copenhagen, Denmark.
- 12. **AbuJarour**, S., Beath, C., Carter, M., Davison, R., Madon, S., Maitland, C., and Miranda, S. (2022). "Digitization for the Refugee Generation: How Can IS Research and Researchers Make a Difference?" Panel. *At the International Conference on Information Systems (ICIS 2022)*, Copenhagen, Denmark.
- 13. Basheer, A. and **AbuJarour**, **S.** (2022) "The Effects of Covid-19 Pandemic on Businesses: The Case of Palestine." *MENA Chapter of Information Systems (MENACIS* 2022), Dharan, Saudi Arabia.
- 14. **AbuJarour, S.** and Sharif, H. (2022). "A Systematic Review of How the COVID-19 Pandemic Affected Our Work: Preliminary Findings." *MENA Chapter of Information Systems (MENACIS 2022)*, Dharan, Saudi Arabia.

- 15. Fedorowicz, J., **AbuJarour**, **S.**, Ajjan, H., and Owens, D. (2022). "Work-From-Home Performance During the Pandemic: How Technology Availability Moderates Job Role, Stress and Family-Work Conflict." In Proceedings of *International Working Conference on Transfer and Diffusion of IT, IFIP 8.6 Conference 2022, Kildare, Ireland (pp. 226-248). Springer.*
- 16. **AbuJarour, S.** and AbuJarour, M. (2022). "How Refugees Perceive Digital Learning Systems During the COVID-19 Lockdown." *MENA Chapter of Information Systems (MENACIS 2020), Lecture Note, Springer.*
- 17. **AbuJarour, S.**, Ajjan, H., Fedorowicz, J., and Owens, D. (2022). "Introduction to the Minitrack on Technological, Educational, and Organizational Impacts of Pandemics." At the Proceedings of the *Hawaii International Conference on System Sciences (HICSS 2022)*. https://doi.org/10.24251/HICSS.2022.855.
- 18. **AbuJarour, S.**, Ajjan, H., Fedorowicz, J., and Owens, D. (2021). "Effects of Working From Home During the COVID-19 Pandemic: Learning from the Past to Shape the Future." *The International Conference on Information Systems (ICIS 2021) at the CNoW Research Workshop*, Austin, USA.
- 19. **AbuJarour, S.** and Gaiu, D. A. (2021). "Digital Work: Impacts of Working from Home during COVID-19 on Stress and Productivity." *MENA Chapter of Information Systems (MENACIS 2021)*, Morocco.
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